

# Saginaw Valley Quality Source

Saginaw Valley Section 1004 Newsletter

Volume 1

April 2001

## Dinner Meeting Notice

**Date:** Wednesday, April 11, 2001  
**Location:** **Holiday Inn Midland**  
*Take US10 to Eastman Road Exit*  
*Go South to Wackerly, turn East on Wackerly*

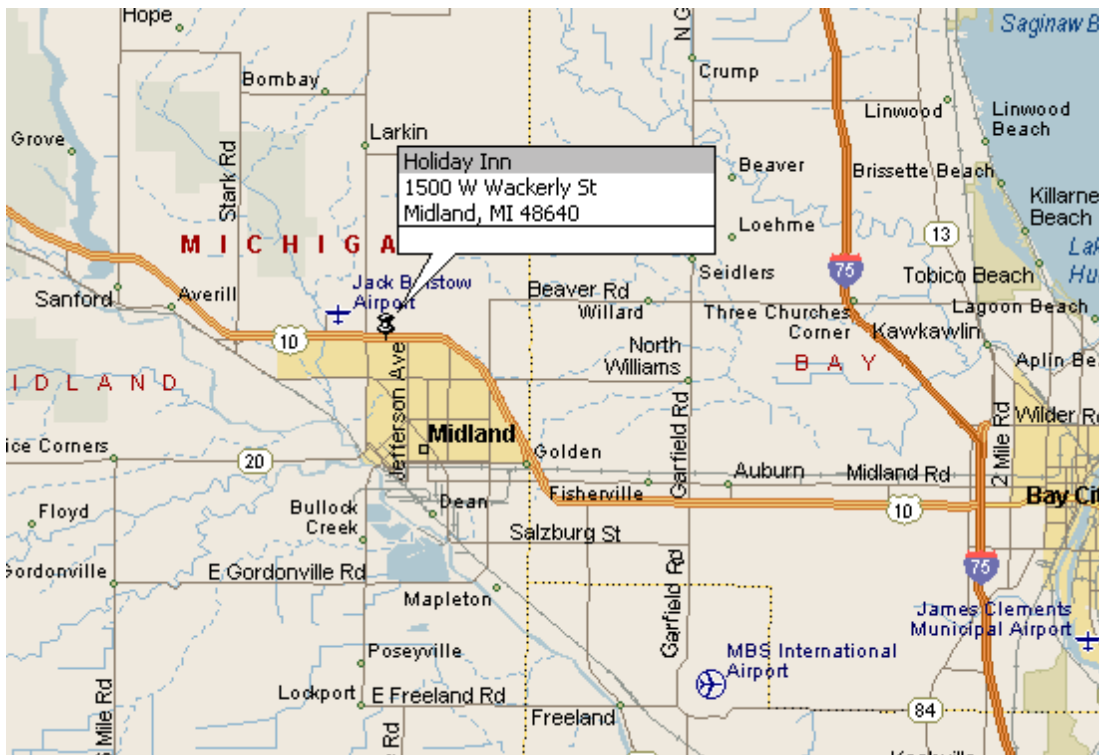
**Agenda:** 6:00 PM Social Time  
6:30 PM Business Meeting  
7:00 PM Dinner  
7:45 PM Speaker

**Dinner will be:**

### Roast Pork Loin or Baked New England Cod

Dinner will include: corn, mashed potatoes and gravy, herb rice, Tossed salad bar with 5 assorted salads, vegetable tray with dip, fresh fruit display, bar cheese and garlic toast, home made bread and butter and Freshly brewed Colombian coffee and iced tea

Cost is \$17.00 for members w/reservations and \$19.00 for members and non-members at the door. Dinner RSVP and selection need to be called in by **Friday, April 6th, 2001**. Call Barb Amberg at (517) 757-4645.



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**Guest Speaker: Thomas J. Jacoby**

## **Topic - Harley-Davidson is more than a motorcycle**

Tom will discuss the continual improvement strategies that Harley-Davidson developed after they re-captured the heavyweight motorcycle market. After recovering from the “near death” event of lost market share, it became apparent that the team had to shift their efforts from survival activities to a continual improvement process. Quality improvement was a cornerstone in the strategy that changed the company from a “command and tell” company to a highly motivated self-directed workforce. Love of the products and a commitment to the customers made it clear that Harley-Davidson is more than a motorcycle.

### **About the Speaker**

Thomas J. Jacoby, lead facilitator for Jacoby Consulting, LLC, received a Bachelor of Industrial and Systems Engineering Degree from General Motors Institute in 1967 and a Masters Degree in Business from Indiana Northern University in 1970. In his current assignment, Tom is responsible for coordinating and facilitating continual improvement projects with many clients. The focus of this activity is to coach continuous improvement teams in the use of simple tools to reduce variability and reduce costs. Tom has helped many companies conduct successful continuous improvement activities. Harley-Davidson is one of the world class organizations that have achieved outstanding results.

Previously Tom was the Senior Staff Development Engineer at Delphi Saginaw Steering Systems, Division of General Motors. Tom was responsible for researching quality and reliability materials and developing simple problem prevention tools and educating all Stakeholders. Those Stakeholders included customers, all global employees and suppliers.

Tom joined GM as a GMI co-op student at the Chevrolet Saginaw Parts Plant. After graduation he joined the General Parts Division of Ford Motor Company in Rawsonville, Michigan as an Industrial Engineer. Next he joined Hydra-Matic Division of GM as a Reliability Engineer and later serving as Manufacturing Supervisor and a Work Standards Engineer.

Tom transferred to Saginaw Steering Systems and served as a Work Standards Engineer, a Senior Work Standards Engineer, Senior Industrial Engineer, the Divisional Methods Project Coordinator, the Superintendent of Industrial Engineering and the Superintendent of Quality Assurance. Continuing education activities included specialized training from Dr. W. Edwards Deming and Dr. Genichi Taguchi.

Tom is a Senior member of the American Society for Quality. Tom has presented materials at many local chapters in this Country. He has helped author paper on quality for SME and SAE. He was recognized by the ASQ Automotive Division as the 1993 Quality Professional of the Year. He is a frequent presenter at the annual Florida Sterling Conferences.

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### **Rudolf M. Salinger, Ph.D., P.E.**

CQA, CQE, RAB QMS-LA, AIAG QS-9000 Internal Auditor

### **ISO/QS-9000 consulting, training, pre-assessments, ISO 9001:2000 transition support, auditing, audit training, documentation, implementation and registration support.**

Recently retired from Dow Corning as ISO/QS-9000 Program Manager. Managed Corporate internal audit program including conducting audits and pre-assessment for registration, presented training internally and at supply chain partners, guided plant registrations to ISO and QS-9000.

Member of AIAG team which provided bulk materials clarifications to PPAP 3<sup>rd</sup> edition, and co-author of forthcoming ASQ book, *Guide to ISO 9000 for the Chemical and Process Industries, 3<sup>rd</sup> edition* covering ISO 9001:2000.

#### **How can I help you?...let's discuss...please call or send e-mail:**

Phone: (517) 631-4135

5312 Bloomfield Drive

E-mail: [rudysalinger@home.com](mailto:rudysalinger@home.com)

Midland, MI 48642

## **EASTERN MICHIGAN UNIVERSITY**

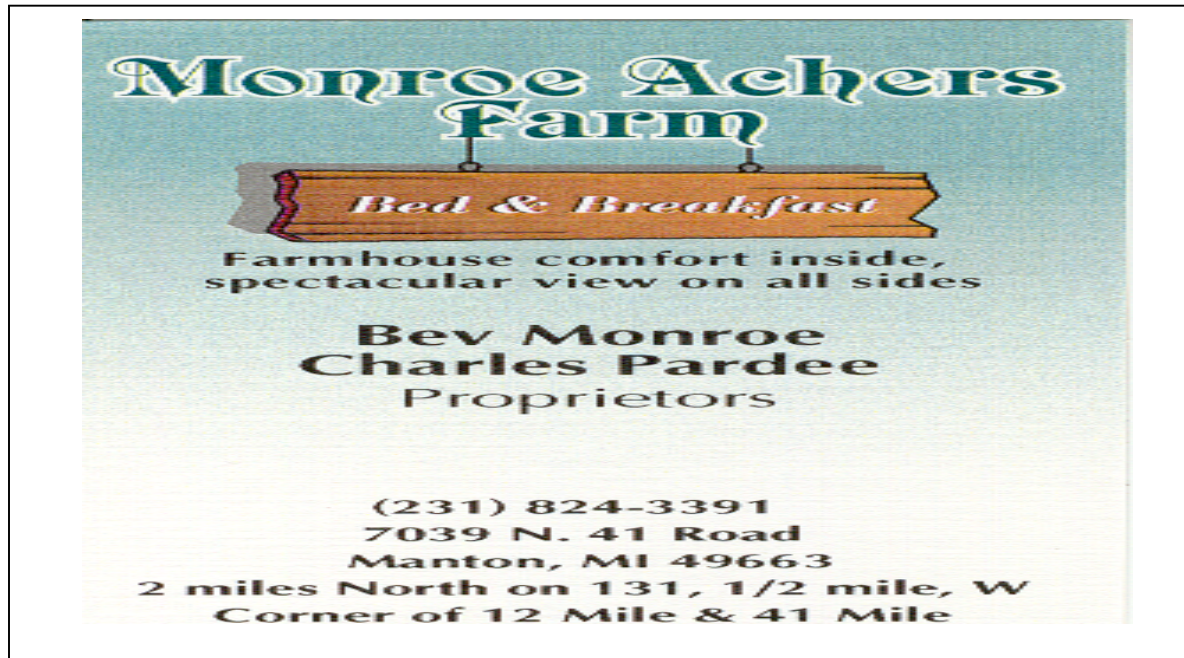
### **MS Degree in Continuous Improvement (Quality) Methods**

Join other professionals in post-graduate study culminating in an MS degree with a major in Quality. The program is currently offered in Ypsilanti, Livonia, and Flint. It has also been offered at other public sites in Michigan and at dedicated corporate locations. Please call for further information if a corporate site better suit your needs.

Our students are typically mid-career individuals with quality-related responsibilities in areas such as manufacturing, social services, education, construction, food services, finance, government, healthcare and printing. The curriculum consists of 30 semester hours and includes: Value Analysis, Cost of Quality, Human Factors in Continuous Improvement, Lean Practices, Customer Satisfaction, Quality Systems: Practice & Theory (TQM), Quality Planning, Operational Auditing, Statistical Process Control (SPC), Design of Experiments, Geometric Dimensioning & Tolerancing, Reliability, Research Methods, and a capstone research project or thesis. The program can be tailored to meet the diverse needs of any organization seeking to improve. Those applying to the program must have a baccalaureate degree with an overall grade point average of 2.5. Note that individual courses may be taken prior to admission to the graduate degree program.

For further information, call the Department of Industrial Technology at: 734-487-2040, or send e-mail to Bob Chapman at: [chaphook@aol.com](mailto:chaphook@aol.com).

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### **Quality Training/Consulting**

Alas, Karl Eckerle has been released from Delphi Steering Systems and is now available for Quality training/education and Quality Engineering Consulting. Karl is a certified Quality Engineering, Reliability Engineer, and Auditor by the American Society for Quality. Karl holds a B.S. degree in Industrial Engineering and a M.S. Degree in Quality Engineering. Karl has been training and consulting in the quality field for over 25 years.

Karl is qualified to teach all facets of Quality Training and Education. Classes such as; S.P.C., Applied Statistics and Problem Solving, Design of Experiments, Blue Print Reading, Geometric Dimensioning and Tolerancing, Process Capability, Measurement System Analysis (Gage R&R), Advanced Product Quality Planning (APQP), Product Production Approval Process (PPAP), and much more.

Karl is also available for your Quality Engineering consulting needs such as; solving tough quality problems, Design of Experiments, Quality Management Systems (QS9000, ISO9000), Gage Management Calibration, SPC implementation and interpretation, application and interpretation of Geometric Dimensioning and Tolerancing, etc.

For your Quality Training/Education and consulting needs, call Karl at Delta College Corporate Services, 517-758-3630.

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## **Advertising space available in this newsletter**

Circulation 500 +

1/8 page	\$35.00 month
1/4 page	\$75.00 month
1/2 page	\$140.00 month
Full page	\$200.00 month

For more information about space, contact Troy Rohn (517) 757-3195.

*The following is a listing of the Executive Committee members for the 2000-2001 fiscal year. If you have any questions, please feel free to contact any committee member*

### **Section 1004 Executive Committee 2000-2001**

<b>Jamie McGee</b>	Section Chair	(517) 496-5332	<b>Karl Eckerle</b>	Recertification	(517) 757-3485
<b>Barb Amberg</b>	Vice Chair	(517) 757-4645	<b>Christine Eckerle</b>	Section Management	(517) 686-9442
<b>Mike Amberg</b>	Treasurer	(248) 340-4411	<b>Troy Rohn</b>	Publicity	(517) 757-3195
<b>Jim Galm</b>	Education	(517) 757-5691	<b>Jim Barnes</b>	Past Chair	(517) 757-7111
<b>Shelley Bennett</b>	Secretary	(517) 496-8202	<b>Ken Zimmer</b>	Student Sections	(517) 757-6102
<b>Geoffrey Withnell</b>	Membership	(810) 750-7600	<b>Bill Menzl</b>	On-line Chair	(517) 496-5180
<b>Jerry Peterson</b>	Programs	(517) 823-8070	<b>Michele Withnell</b>	Health Care	(517) 893-4504

### **Upcoming Quality Events:**

- Angileri Quality Institute Symposium will be held at Madonna University on April 10th, 2001.
- Michigan Quality Council Spring Best Practices Conference will be held at Dana University in Ottawa Lake, MI. on April 11th, 2001.

These brochures as well as much more quality related information and links are posted on our recently improved ASQ website: <http://asq1004.homestead.com>

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## *Saginaw Valley Section      00-01 Meeting Schedule*

- September 13th**      *Brewmaster*  
Bret Moody-Brewmaster  
Hereford & Hops-Bay City  
Host: Board Members
- October 11th**      *ASTM Standard Guide & Process for Phase I and II Environmental Site Assessment*  
Jay VanHouten  
Saginaw Valley State University  
Host: Jerry Peterson
- November 8th**      *Gun Smithing*  
Tom Wright- Williams Gun sight Company  
Broad Street North – Pierson Street, Flushing  
Host: Mike Amberg
- December 13<sup>th</sup>**      *6 Sigma*  
Ray Phillips, Jamie McGee  
Saginaw Club (Saginaw)  
Host: Jim Barnes
- January 10<sup>th</sup>, 2001**      *6 Sigma*  
Ray Phillips, Jamie McGee  
Saginaw Club (Saginaw)  
Host: Shelly Bennett
- February 14<sup>th</sup>**      *Health Care*  
Jim Hindelang – Regional/Divisional Director of Health Care  
Zehnders Garden Room – (Frankenmuth)  
Host: Greg Rovoll
- March 14<sup>th</sup>**      *ISO 14001*  
John Mequio  
Don Wiltse  
Davons- Saginaw  
Host: Karl Eckerle
- April 11<sup>th</sup>**      *Harley Davidson*  
Thomas J. Jacoby  
Holiday Inn- Midland  
Host: Mike Kasperski
- May 9<sup>th</sup>**      *E-Commerce*  
Dick Krueger (Retired SVSU)  
Bay Valley Resort  
Host: Barb Amberg



*American Society for Quality*

Saginaw Valley Section (1004)

P.O. Box 14947

Saginaw, Michigan 48601-0947