

# Saginaw Valley Quality Source

Saginaw Valley Section 1004 Newsletter

Volume 1

April 2002

## Dinner Meeting Notice

**Date:** Wednesday, April 10, 2002  
**Location:** Tuscany Banquet Hall  
810 East Wackerly in Midland

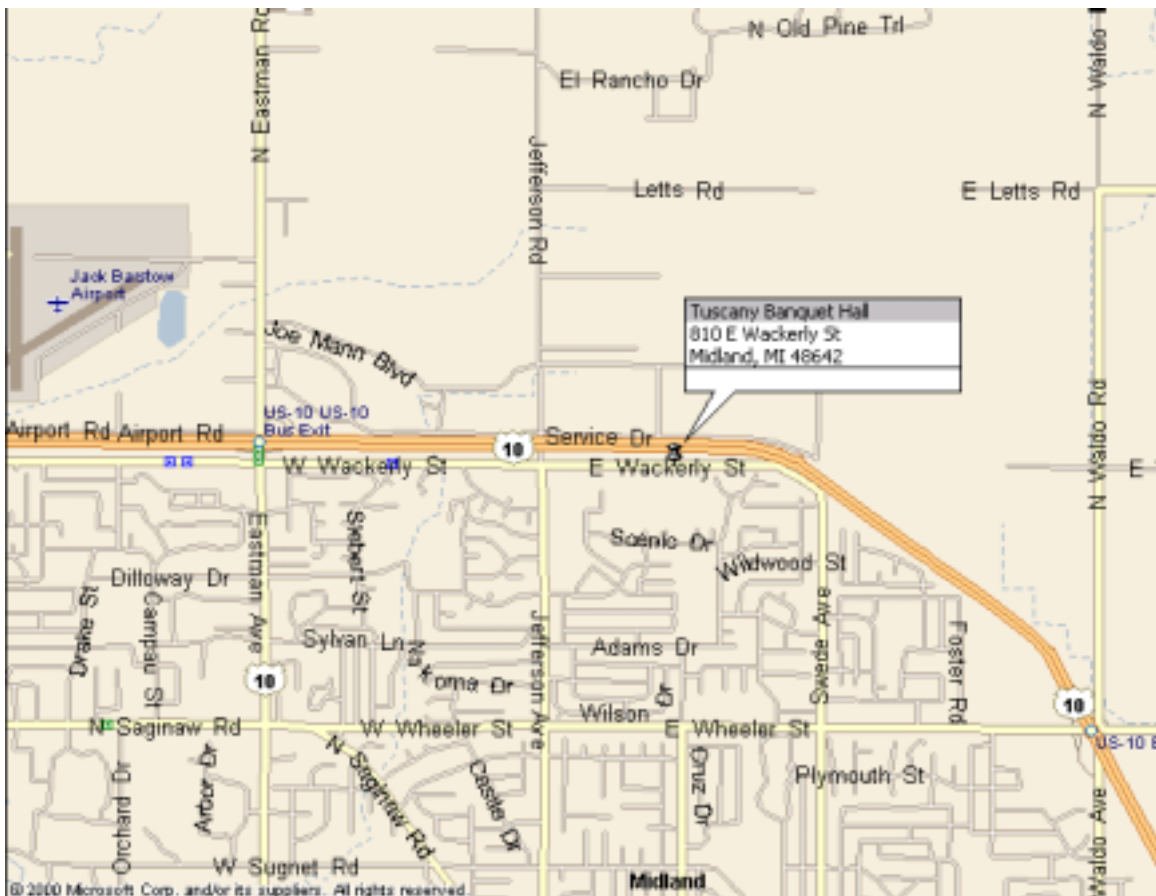
**Agenda:** 6:00 PM Social Time  
6:30 PM Business Meeting  
7:00 PM Dinner  
7:45 PM Speaker

There will be a cash bar available from 6:00 to 6:30.

**Dinner will be:**

**Buffet style with choices of beef tips, chicken or pasta.**

Cost is \$17.00 for members w/reservations and \$19.00 for members and non-members at the door. Call Barb Amberg at (989) 757-4645 for Dinner RSVP.



# *Saginaw Valley Quality Source*

Introductory Speaker

## **Gary Lemme**

Gary is an Associate Director in the Michigan Agricultural Experiment Station (MAES) at Michigan State University (MSU) and Professor in the Department of Crop and Soil Sciences. He received his B.S. and M.S. from South Dakota State University and a Ph.D. from the University of Nebraska-Lincoln in Agronomy.

Gary has had a successful research and teaching career in the areas of pedology and water quality. He had held research and academic affairs administrative positions at the University of Hawaii and University of Minnesota prior to joining MSU in 1999.

As Associate Director, Gary is responsible for Project GREEN, a state research/extension initiative to address economic and environmental issues in Michigan plant agriculture plus coordination of MAES's plant science research programs.

# *Saginaw Valley Quality Source*

*The following is a listing of the Executive Committee members for the 2001-2002 fiscal year. If you have any questions, please feel free to contact any committee member.*

## **Section 1004 Executive Committee 2001-2002**

<b>Barb Amberg</b>	Section Chair	(989) 757-4645	<b>Karl Eckerle</b>	Recertification	(989) 758-3630
<b>Geoffrey Withnell</b>	Vice Chair	(810) 750-7600	<b>Christine Eckerle</b>	Section Management	(989) 686-9442
<b>Mike Amberg</b>	Treasurer	(248) 340-4411	<b>Troy Rohn</b>	Publicity	(989) 757-3095
<b>Jim Galm</b>	Education	(989) 757-5691	<b>Jamie McGee</b>	Past Chair	(989) 687-2783
<b>Mike Kasperski</b>	Secretary	(989) 671-9891	<b>Ken Zimmer</b>	Student Sections	(989) 757-6102
<b>Bill Menzl</b>	Membership	(989) 496-5804	<b>Bill Menzl</b>	On-line Chair	(989) 496-5804
<b>Jerry Peterson</b>	Programs	(248) 328-9788	<b>Michele Withnell</b>	Health Care	(989) 893-4504

### **From the Webmaster/Membership Chair:**

Please take a moment and subscribe to the electronic newsletter. It will help us meet our goal of 50% reduction in hardcopy newsletters and save on mailing and printing cost. To do this, visit <http://www.asq1004.org> and sign up under the **Newsletters** link. Be sure to credit yourself with 1000 casino night points for signing up!

Also available at our website is a link under **Your Membership** where you can update your address (and e-mail options) information and a link under **Dinner Meetings** for making reservations online!

Any questions can be sent to [webmaster@asq1004.org](mailto:webmaster@asq1004.org).  
Thanks!

# *Saginaw Valley Quality Source*

## EASTERN MICHIGAN UNIVERSITY

### MS Degree in Continuous Improvement (Quality) Methods

Join other professionals in post-graduate study culminating in an MS degree with a major in Quality. The program is currently offered in Ypsilanti, Livonia, and on-line via the Internet. It has also been offered at other public sites in Michigan and at dedicated corporate locations. Please call for further information if a corporate site better suit your needs.

Our students are typically mid-career individuals with quality-related responsibilities in areas such as manufacturing, social services, education, construction, food services, finance, government, healthcare and printing. The curriculum consists of 30 semester hours and includes: Value Analysis, Cost of Quality, Human Factors in Continuous Improvement, Lean Practices, Customer Satisfaction, Quality Systems: Practice & Theory (TQM), Quality Planning, Operational Auditing, Statistical Process Control (SPC), Design of Experiments, Geometric Dimensioning & Tolerancing, Reliability, Research Methods, and a capstone research project or thesis. The program can be tailored to meet the diverse needs of any organization seeking to improve. Those applying to the program must have a baccalaureate degree with an overall grade point average of 2.5. Note that individual courses may be taken prior to admission to the graduate degree program.

For further information, send e-mail to Bob Chapman at: [CHAPHOOK@AOL.COM](mailto:CHAPHOOK@AOL.COM), or call the Department of Industrial Technology at: 734-487-2040.

#### **Advertising space available in this newsletter**

	Circulation 400+
1/8 page	\$35.00 month
1/4 page	\$75.00 month
1/2 page	\$140.00 month
Full page	\$200.00 month

For more information about space, contact:  
Troy Rohn, ASQ CQE, CQA  
Delphi Automotive, Saginaw Steering Systems  
[troy.rohn@delphiauto.com](mailto:troy.rohn@delphiauto.com)  
(989) 757-3095

## *Saginaw Valley Quality Source*

The following questions come from a presentation, "PDSA History & Application," made by Ronald D. Moen, Associates in Process Improvement, at the W. Edwards Deming Institute's fall conference, October 15, 2000. Answer them correctly for Casino Bonus Points.

1. Where was Dr. Deming born?  
a. Maryland      b. New York      c. New Mexico      d. Iowa
2. What was Dr. Deming's first name?  
a. Winfred      b. Edwards      c. William      d. Ed
3. What year did Dr. Deming first go to Japan?  
a. 1947      b. 1949      c. 1950      d. 1951
4. What year did Dr. Deming introduce "production viewed as a system"?  
a. 1947      b. 1949      c. 1950      d. 1951
5. Which is not a step in the Shewhart cycle?  
a. market research      b. specification      c. inspection      d. production
6. Which discipline was integral to Deming cycle in 1950?  
a. project management      b. marketing research      c. inspection      d. managing people
7. The Deming cycle of 1950 was primarily focused on \_\_\_\_\_?  
a. product      b. process      c. neither      d. both
8. The Deming cycle of 1990 was primarily focused on \_\_\_\_\_?  
a. product      b. process      c. neither      d. both
9. The Deming cycle of 1993 was primarily focused on \_\_\_\_\_?  
a. product      b. process      c. neither      d. both
10. How many steps did the Deming cycle of 1975 have?  
a. 3      b. 4      c. 6      d. 8
11. Application of the current Deming cycle is least useful in which of these?  
a. change a light bulb      b. buy a new computer      c. develop a strategic plan  
d. implement a change
12. Which method was not implicit in the Deming cycle of 1950?  
a. control chart      b. Pareto chart      c. design of experiment      d. survey method

# **Saginaw Valley Quality Source**

## **ISO 9001:2000 Transition Training**

Sponsored by Saginaw Valley Section, American Society for Quality

**Date:** Tuesday, May 21, 2002

**Time:** 8:00a.m.- 4:00p.m.

**Location:** Horizons Conference Center  
6200 State Street  
Saginaw, MI 48603

**Price:** ASQ members \$175  
Non-members \$195

Now you can obtain the training you need to facilitate your company's transition to the ISO 9001:2000 Quality Management System Standard right here in the Saginaw Valley, presented by an authority in this field.

### ***What You Will Learn:***

- The changed philosophy in ISO 9001:2000 with emphasis on:
  - Customer Focus
  - Management Involvement
  - Process Orientation
- The 8 Quality Principles
- Content of ISO 9001:2000 – clause by clause description
- Implications on auditing Techniques
- Guidance on Transitioning to the Revised Standard

### ***Who Should Attend:***

Quality Managers  
ISO Management Representatives  
Audit Team Leaders  
First- and second-party auditors  
Company Managers and Supervisors

### ***Instructor:***

This seminar will be presented by Rudolf (Rudy) M. Salinger, Ph.D., Principal Consultant for Salinger Quality Consultants, LLC, of Midland MI.

Dr. Salinger is a RAB accredited QMS Lead Auditor, an ASQ CQA and CQE, and a registered Professional Engineer. He has been Corporate ISO Program Manager at a local major industrial company with experience in obtaining and maintaining ISO 9001, 9002, and QS-9000 registrations for numerous plants as well as providing training and management for a corporate internal ISO audit program.. He is a co-author of "ISO 9001:2000 Guidelines for the Chemical and Process Industries", published by ASQ's Quality Press.

If you would like to attend, please call Barb Amberg at (989) 757-4645. Registration deadline is Tuesday May 7, 2002.

*American Society for Quality*

Saginaw Valley Section (1004)

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