

Saginaw Valley Quality Source

Saginaw Valley Section 1004 Newsletter

Volume 1

November 2003

Dinner Meeting Notice

Date: Wednesday, November 12, 2003

Location: Golden China

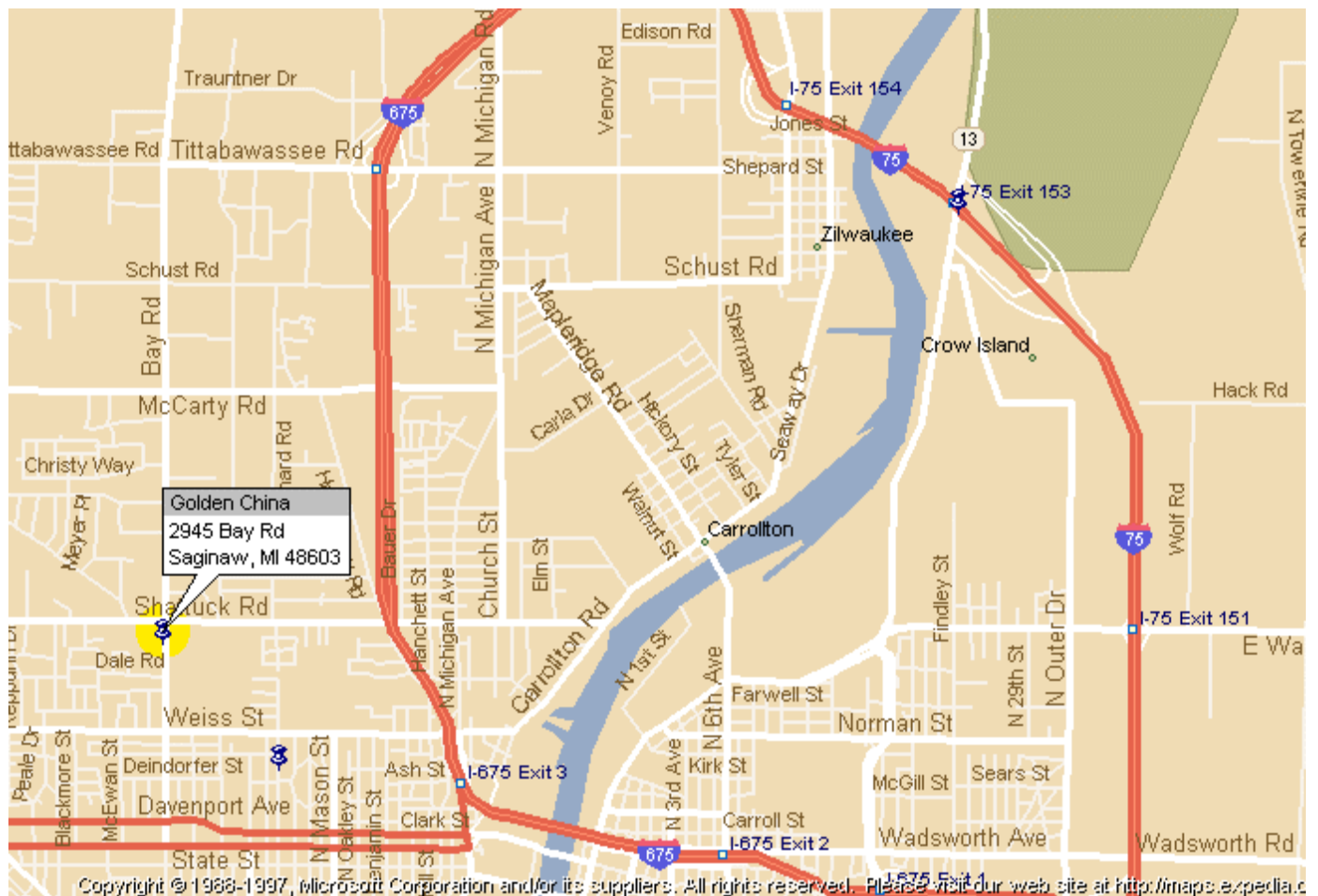
2945 Bay Road

Saginaw, MI 48603

Agenda:	6:00 PM Social Time
	6:20 PM Business Meeting
	6:30 PM Dinner
	7:30 PM Speaker

Dinner Menu: Chinese Buffet

Cost is **\$12.00** for members w/reservations and **\$14.00** for members and non-members at the door. Please call Anita Kenworthy at (810) 278-6480 for Dinner RSVP and leave a message.



Saginaw Valley Quality Source

TOPIC: Software Quality – An Introduction

As quality professionals and practitioners in Mid-Michigan, most of us focus our efforts on tangible products – things we can see and hold. There is an entire science and practice of quality developed and used by a growing industry with intangible products – software development. This presentation will define software, describe basic approaches to software development, discuss software quality methods and standards, and compare the differences and similarities to managing software and hardware.

ABOUT the Speaker:

Paul M. Zoric is recognized as a leader in technology quality and operations for world-class hardware / software corporations.

Professional / Academic Accreditations / Credentials

BSEE, University of Illinois, Urbana, IL

MBA in Operations Management, DePaul University, Chicago IL

Certificate in Quality Management, University of California, Berkeley, CA

Software Engineering Master's Level Coursework -- DePaul University, Chicago, IL

Core Competencies

Quality Assurance

Visionary Leadership

Mentoring and Coaching

Strategic Business Planning

Project Management

Customer Care

Software Engineering

Operations Management

Supplier Development

Customer Satisfaction Measurement and Improvement

IP Telephony

Broadband Access Technology and Quality

Employment History

Motorola - 8 Years, Production, Test and Software Engineering and Management

Westell - 8 Years, Director of Quality Systems and Outsourcing Services

NEC eLuminant Technologies – 2 Years, VP Quality and Operations

BroadSoft Inc. – 2 Years, Director of Product Operations and Project Management

Delphi E&C Saginaw – Currently in Supplier Development Engineering

Publications/Awards

Three consecutive Pacific Bell Gold Level Quality Awards

GTE Quality Supplier of the Year

Community Involvement

Sierra Club

Big Brothers & Sisters

2003 Midland Salsa Taste-off Champ

Saginaw Valley Quality Source

The following is a listing of the Executive Committee members for the 2002-2003 fiscal year. If you have any questions, please feel free to contact any committee member.

Section 1004 Executive Committee 2003-2004

Rudy Salinger	Section Chair	(989) 631-4135	Karl Eckerle	Recertification	(989) 758-3630
Christine Eckerle	Vice Chair	(989) 686-9442	Christine Eckerle	Section Management	(989) 686-9442
Jean Eskelson	Treasurer	(989) 757-3384	Troy Rohn	Publicity	(989) 757-3095
Scott Near	Education	(989) 757-5684	Greg Rovoll	Past Chair	(989) 757-5951
Shelly Bennett	Secretary	(989) 496-8202	Ken Zimmer	Student Sections	(989) 868-4811
Michele Althoff	Membership	(248) 486-3800	Pete Hudeck	Internet Liaison	(989) 693-6270
Anita Kenworthy	Programs	(810) 278-6480			

Advertising space available in this newsletter Circulation 350+

1/8 page	\$35.00 month
1/4 page	\$75.00 month
1/2 page	\$140.00 month
Full page	\$200.00 month

For more information about space, or placing a job posting, contact:

Troy Rohn, ASQ CQE, CQA

Delphi Corporation, Saginaw Steering Systems

<mailto:troy.rohn@delphi.com> (989) 757-3095

Free Quality Consultant Posting

We are offering to our area Quality Consultants, a free advertisement posting on our ASQ1004 website. Any questions can be sent to webmaster@asq1004.org. Thanks!

A Note from the Chairman: Audit Cooperative Plan Update:

We have had a modest response to the proposal to initiate an audit cooperative within the Saginaw Valley Section, similar to what exists within some other ASQ Sections. I will now pursue implementation, but we should have more auditors as well as auditee companies to make this really effective. Some of you are accredited Quality System Auditors or Lead Auditors through the Registrar Accreditation Board (RAB) and find yourselves needing documented audit experience. Those not employed by a Registrar or a large corporation may find this difficult. The Section matches up auditors and companies who would like the benefit of an audit of their quality system, either as a pre-assessment or just to get another impartial view to supplement their own internal audits. The companies get free audits, the auditors get documented experience - something for everyone. If you haven't already responded to me, please let me know if you are interested in participating in this venture, or if you have any questions about this project. We do need more Lead Auditors.

Rudy Salinger, Section Chair. salinger@concentric.net

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Date	Location	Theme	Speaker
September 10	Damon's of Saginaw	Moving to a Black Belt Culture	Jeff Sutter
October 8	Damon's of Saginaw	Quality Patient Care	Patrick Frazier
November 12	Golden China	Software Quality	Paul Zoric
December 10	Bavarian Inn of Frankenmuth	Communication Model of Change Management	Brian Pickleman
January 14	Golden China	Six Sigma / CD Giveaway	Jeff Sutter
February 11	Damon's of Saginaw	Global Team Integration	TBD
March 10	DaVinci's	Supplier Conformance	TBD
April 14	Golden China	HR Needs in Today's Marketplace	TBD
May 12	Hereford & Hops	Recognition Night	N/A

American Society for Quality

Saginaw Valley Section (1004)

P.O. Box 14947

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