



Saginaw Valley Quality Source

Saginaw Valley Section 1004 Newsletter

Volume 1

October 2003

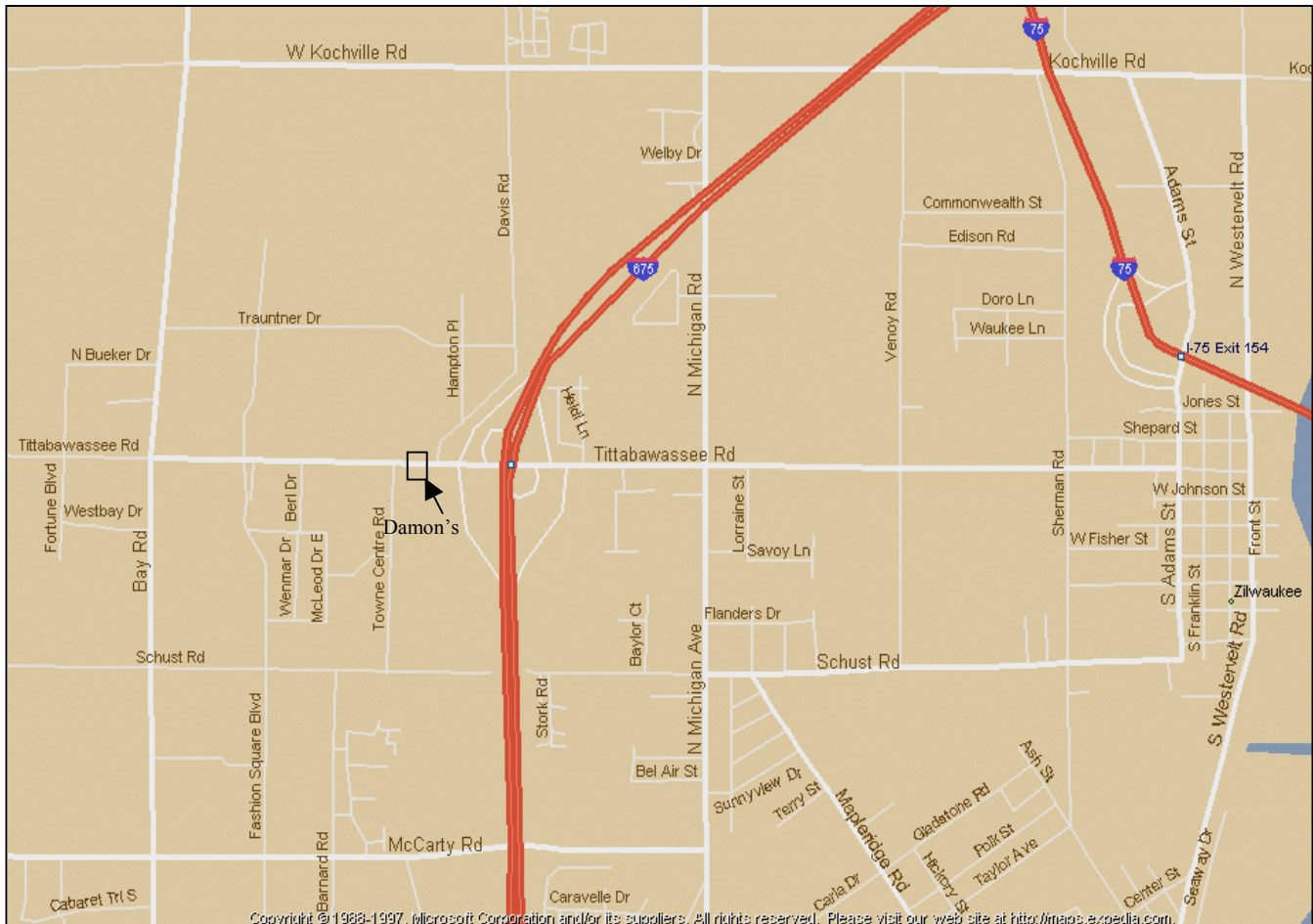
Dinner Meeting Notice

Date: Wednesday, October 8, 2003
Location: **Damon's at the Four Points**
Hotel Sheraton
4960 Towne Centre, Saginaw

Agenda: 6:00 PM Social Time
6:20 PM Business Meeting
6:30 PM Dinner
8:00 PM Speaker

Dinner Menu: Choice of beef, chicken, or fish. Includes meal, beverage, and dessert.

Cost is \$17.00 for members w/reservations and \$19.00 for members and non-members at the door. Please call Anita Kenworthy at (810) 278-6480 for Dinner RSVP and leave a message.



Topic: Quality Patient Care

Speaker: Patrick Frazier

The national debate on health care quality and cost has raged on for the past decade. What do we mean by quality patient health care? What metrics are used? The health care industry has long been concerned with these questions and assessing patient satisfaction. Patrick Frazier will give an overview of what metrics are commonly used in the health care industry as well as how Covenant Health Care uses this information.

About the Speaker:

Patrick Frazier is an Industrial Engineer with over 20 years experience, currently working at Covenant Health Care Systems in Saginaw, Michigan. After 18 years in the chemical industry working on process optimization and design, Pat became a Black Belt at Dow Corning Corporation. He is now applying those principles to help understand and improve the quality of patient care. Pat is a member of the American Society for Quality and of the American Institute of Industrial Engineers' Society for Health Systems.

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The following is a listing of the Executive Committee members for the 2002-2003 fiscal year. If you have any questions, please feel free to contact any committee member.

Section 1004 Executive Committee 2003-2004

| | | | | | |
|--------------------------|---------------|----------------|--------------------------|--------------------|----------------|
| Rudy Salinger | Section Chair | (989) 631-4135 | Karl Eckerle | Recertification | (989) 758-3630 |
| Christine Eckerle | Vice Chair | (989) 686-9442 | Christine Eckerle | Section Management | (989) 686-9442 |
| Jean Esckelson | Treasurer | (989) 757-3384 | Troy Rohn | Publicity | (989) 757-3095 |
| Scott Near | Education | (989) 757-5684 | Greg Rovoll | Past Chair | (989) 757-5951 |
| Shelly Bennett | Secretary | (989) 496-8202 | Ken Zimmer | Student Sections | (989) 868-4811 |
| Michele Althoff | Membership | (248) 486-3800 | Pete Hudeck | Internet Liaison | (989) 693-6270 |
| Anita Kenworthy | Programs | (810) 278-6480 | | | |

Advertising space available in this newsletter Circulation 350+

| | |
|-----------|----------------|
| 1/8 page | \$35.00 month |
| 1/4 page | \$75.00 month |
| 1/2 page | \$140.00 month |
| Full page | \$200.00 month |

For more information about space, or placing a job posting, contact:

Troy Rohn, ASQ CQE, CQA

Delphi Corporation, Saginaw Steering Systems

<mailto:troy.rohn@delphi.com> (989) 757-3095

Free Quality Consultant Posting

We are offering to our area Quality Consultants, a free advertisement posting on our ASQ1004 website. Any questions can be sent to webmaster@asq1004.org. Thanks!

A Note from the Chairman: Audit Cooperative Plan:

Some of you are accredited Quality System Auditors or Lead Auditors through the Registrar Accreditation Board (RAB) and find yourselves needing documented audit experience. Those not employed by a Registrar or a large corporation may find this difficult. I would like to explore a potential way in which our Section could help. Several other Sections already have a procedure whereby companies sign up for audits, free of charge. Section members who are in need of documented audit experience also sign up. The Section matches up auditors and auditees. This of course requires that some Lead Auditors also participate. The companies get free audits, the auditors get documented experience - something for everyone. Please let me know if you have any interest from either end of this process. Depending on responses, we will pursue this concept further. Thank you. Rudy Salinger, Section Chair.

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| Date | Location | Theme | Speaker |
|--------------|-----------------------------|------------------------------------------|-----------------|
| September 10 | Damon's of Saginaw | Moving to a Black Belt Culture | Jeff Sutter |
| October 8 | Damon's of Saginaw | Quality Patient Care | Patrick Frazier |
| November 12 | Golden China | Software Quality | Paul Zoric |
| December 10 | Bavarian Inn of Frankenmuth | Communication Model of Change Management | Brian Pickleman |
| January 14 | Golden China | Six Sigma / CD Giveaway | Jeff Sutter |
| February 11 | Damon's of Saginaw | Global Team Integration | TBD |
| March 10 | DaVinci's | Supplier Conformance | TBD |
| April 14 | Golden China | HR Needs in Today's Marketplace | TBD |
| May 12 | Hereford & Hops | Recognition Night | N/A |

American Society for Quality

Saginaw Valley Section (1004)

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